

Paws to Play Information and Policies Agreement

4710 West Central, Wichita, Ks. 67212 316-927-3773

www.pawstoplaywichita.com

Welcome to Paws to Play. It is our sincere desire to make your dog's time with us enjoyable and as safe as possible. In order to adhere to city Animal Health guidelines, we request the following conditions be complied with prior to inviting your dog to our day care and/or boarding services:

1. All dogs must be in good general health, and owners will provide proof of current Rabies, DL, and Bordetella vaccines, as well as be on a scheduled flea prevention program of your choice. Records of your dog's vaccinations, breed type, weight, and description as well as your contact information will be kept on-site.
2. Dogs must be at least 4 months of age and be spayed or neutered once they are of an appropriate age before receiving our services. Any exceptions will be at owner's risk and responsibility.

Paws to Play Policies

1. We cater exclusively to small breed dogs approx. 35 lbs. and under. Our goal is to provide a safe and stress free environment for even the smallest of dogs. Exceptions to the weight limit will be on an individual basis and only after a trial screening for appropriate temperament and other factors.
2. All dogs being boarded overnight will participate in day care activities at no additional charge. **There will be staff on-site overnight and during the weekends for the added care, comfort and safety of all boarding dogs.**
3. Boarding dogs will sleep in one of our sleeping rooms or in the play areas on comfortable beds, doggy cots, or on their own beds if owners provide. We can also kennel or cage a dog if that is the dog's routine or the owner's preference. We do our best to return all personal items such as bedding, beds, toys, etc. in good condition but there may be times when items get damaged by other dogs sharing. We can also make special boarding arrangements for special needs dogs such as senior dogs, dogs on medication, or other needs. We do recommend that boarding dogs continue to be fed their normal food and will be fed per your instructions. Dogs are fed in individual kennels or rooms to insure they eat only their own food and to avoid food related issues.
4. **In the unlikely event your pet should become ill or suffer an injury while in our care, the pet owner is financially responsible for any medical services provided. We will contact you and your veterinarian using emergency contact information and instructions provided to us. If we are unable to contact the owners or others listed, we will act in the best interest of your pet and seek veterinary services as may be required at owner's expense.** While we make every effort to protect all dogs in our care by limiting the size, number of dogs and assuring responsible vigilance, we cannot guarantee your dog will never experience an accident or injury. We work at understanding and correcting any behavior of concern as well as trying,

as best we can, to anticipate and respond quickly and appropriately to any aggressive or unwanted behaviors. Owners will always be informed of any health or behavioral concerns we become aware of while the dog is in our care.

5. Paws to Play reserves the right to deny services to any dog we feel is too aggressive, over anxious, attempts to jump gates or walls, or otherwise not a good fit for our facility. If we do become aware of aggression, stress, health, or other concerns, we will keep you informed and make decisions at that time about future services in the best interest of your pet and of other dogs and our staff.
6. If for some reason a dog is left in our care for 36 hrs. or more beyond the scheduled pick-up time, and the owner has not contacted us or responded to our attempts to contact them, we will send written notice as well as call to advise owners that the dog is considered abandoned and we will take steps to find a suitable home or turn the dog over to the local Humane Society or other rescue group.

Day Care Hours: Mon.- Fri. – 6:00 am to 6:30 pm No day care services on Saturdays. Boarding hours for drop-off and pick-up: during regular day care hours weekdays; Saturdays and Sundays 8-9 am and 4-6 pm

(check our face book page for notifications of days we may be closed due to weather, holidays, or other unexpected closures)

Day care cost is \$2.25 per hour per dog with ½ hr. increments at \$1.00. Maximum cost for a full day of 8-12 hours is \$18.00. More than 1 dog in a family is \$2.00 per hr. per dog. (ask about our 10 visit pre-paid discount cards)

Boarding cost is \$24.00 for 24 hrs. including the full day of day care. On the day of pick-up, regular day care charge of \$2.25 per hr. will apply for hours beyond the 24 hrs. For multiple dogs in the same family the rate for boarding is \$24 for the first dog and \$20 for each additional dog per 24 hrs.

We appreciate your business and look forward to taking excellent care of your pet. I have read and agree to the terms and policies stated.

_____ date _____